



Independence Day 2009 Service Schedule

All Forward Air terminals and hub operations in the U.S. will be closed on Friday, July 3, 2009 and Saturday, July 4 in observance of the Independence Day holiday. As in previous years, this will defer destination arrival for some shipments tendered during the week prior to the holiday. All Forward Air stations will return to normal operating hours on Monday, July 6, 2009. If you have any questions about your local station's operation, please contact that Forward Air terminal or our central Customer Care Center at **1-800-726-6654**.

Schedule Details

- **All U.S.** Forward Air terminals will be closed on Friday, July 3 & Saturday, July 4. No recoveries or tenders will be available on either day except for scheduled airline transfers.
- **All Canada** Forward Air terminals will be closed on Wednesday, July 1 for Canada Day. Our Canada terminals will reopen on Thursday, July 2.
- LTL shipments normally available on Friday and Saturday will be available on Monday, July 6 at all terminals.
- Normal Friday delivery Forward Air Complete shipments will be delivered on Monday, July 6 due to the holiday (special holiday delivery service may be available in some markets).
- **All U.S.** Forward Air terminals will return to normal operations on Monday, July 6.

The general service schedule adjustments are shown in bold on the chart below.

Ship Date	Ship Day	U.S. Stations	1 Day Service	2 Day Service	3 Day Service	4 Day Service	5 Day Service
Jun 29	MON	Normal	Tuesday June 30	Wednesday July 1	Thursday July 2	Monday July 6	Monday July 6
Jun 30	TUE	Normal	Wednesday July 1	Thursday July 2	Monday July 6	Monday July 6	Monday July 6*
Jul 1	WED	Normal	Thursday July 2	Monday July 6	Monday July 6	Monday July 6	Monday July 6*
Jul 2	THU	Normal	Monday July 6	Monday July 6	Monday July 6	Monday July 6*	Monday July 6*
Jul 3	FRI	Closed	Independence Day - No Recoveries or Tenders at U.S. Stations				
Jul 4	SAT	Closed	Independence Day - No Recoveries or Tenders at U.S. Stations				
* Exception - Shipments showing normal Tuesday delivery will be available that day							

Customer Support

- Forward Air's Customer Care Center will operate a reduced schedule, 10:00 am – 4:00 pm EST on July 3 and Independence Day, July 4. Customer Service will return to normal operating hours on Sunday, July 5.
- Forward Air Complete Customer Care will be available July 3, 7:00 am – 4:00 pm, and will be closed July 4 and July 5, returning on Monday, July 6. The Customer Care Center at **1-800-726-6654** is open to assist with any cartage or delivery needs.
- Forward Air's Truckload XpeditedSM Service Team will operate normal hours on Independence Day to support your nationwide truckload needs at **1-800-736-7765**.

For all your shipping needs, please visit **ForwardAir.com** to book, track and stay informed.