



Memorial Day 2022 Service Schedule

All Forward Air terminals and hub operations in the U.S. will be closed on Monday, May 30, 2022 in observance of the Memorial Day holiday. In addition to deferred destination arrival for some shipments tendered in the prior week, industry-wide capacity challenges could cause service delays within the Forward network during the week of May 23. All Forward Air stations will return to normal operating hours on Tuesday, May 31, 2022. If you have any questions about your local station's operation, please contact your local Forward Air terminal or our central Customer Care Center at **1-800-726- 6654**.

Schedule Details

- All U.S. Forward Air terminals **will be closed** on Memorial Day, Monday, May 30
- YYZ and YUL Forward Air terminals **will be open** on Monday, May 30
- LTL shipments normally available on Monday will be available on Tuesday, May 31, at all terminals
- Normal Monday delivery for Forward Air Complete same-day shipments will be delivered on Tuesday, June 1 (special holiday delivery service may be available in some markets)
- Shipments tendered in CMH and LCK on Tuesday, May 31, will be serviced as if tendered on Wednesday, June 1, adding an additional day to most transit schedules
- Forward Air terminals with Saturday operations will operate their normal schedules
- Please check with your local Forward Air terminal with Sunday operations to determine any changes to their operating schedule on Sunday, May 29
- All U.S. Forward Air terminals will return to normal operations on Tuesday, May 31. The general service schedule adjustments are shown in bold on the chart below:

			Recovery Day				
Ship Date	Ship Day	U.S. Stations	1 Day Service	2 Day Service	3 Day Service	4 Day Service	5 Day Service
May 24	TUE	Normal	Wednesday, May 25	Thursday, May 26	Friday, May 27	Tuesday, May 31	Tuesday, May 31
May 25	WED	Normal	Thursday, May 26	Friday, May 27	Tuesday, May 31	Tuesday, May 31	Tuesday, May 31
May 26	THU	Normal	Friday, May 27	Tuesday, May 31	Tuesday, May 31	Tuesday, May 31	Tuesday, May 31
May 27	FRI	Normal	Tuesday, May 31	Tuesday, May 31	Tuesday, May 31	Wednesday, June 1	Wednesday, June 1*
May 30	MON	Closed	** Memorial Day - No Recoveries or Tenders at U.S. Stations **				
May 31	TUE	Normal	All Stations Open for Normal Business Hours				

* On Friday tenders only, select 5 Day Service points with scheduled Wed. arrivals will be available on Wed.

Customer Support

- The Forward Air Customer Care Center will be closed on Memorial Day. Forward Air Customer Care will resume normal operating hours on Tuesday, May 31
- The Forward Air Truckload Service Team will operate normal hours on Memorial Day to support your nationwide truckload needs at **1-800-736-7765**
- The Forward Air Complete Management Group will be closed on Memorial Day. The Complete Management Group will return to normal operating hours on Tuesday, May 31

For all your shipping needs, please visit **ForwardAir.com** to book, track and stay informed.