



Memorial Day 2018 Service Schedule

All Forward Air terminals and hub operations in the U.S. will be closed on Monday, May 28, 2018 in observance of the Memorial Day holiday. This will defer destination arrival for some shipments tendered in the prior week. All Forward Air stations will return to normal operating hours on Tuesday, May 29, 2018. If you have any questions about your local station's operation, please contact your local Forward Air terminal or our National Customer Care Center at **1-800-726-6654**.

Schedule Details

- **All U.S.** Forward Air terminals will be closed on Memorial Day, Monday, May 28
- YYZ and YUL Forward Air terminals will be open on Monday, May 28 for recoveries and tenders; however, shipments will move on Tuesday, May 29 tendered due to the holiday schedule in the U.S.
- LTL shipments normally available on Monday will be available on Tuesday, May 29, at all terminals
- Normal Monday delivery for Forward Air Completes' same-day cartage shipments will be delivered on Tuesday, May 29 (special holiday delivery service may be available in some markets)
- Normal Monday delivery for Forward Air Completes' residential shipments will be delivered on Wednesday, May 30 or at a later date
- Shipments tendered in CMH and LCK on Tuesday, May 29, will be serviced as if tendered on Wednesday, May 30, adding an additional day to most transit schedules
- Forward Air terminals with Saturday operations will operate their normal schedules
- Please check with your local Forward Air terminal with Sunday operations to determine any changes to their operating schedule on Sunday, May 27
- **All U.S.** Forward Air terminals will return to normal operations on Tuesday, May 29

The general service schedule adjustments are shown in bold on the chart below.

			Recovery Day				
Ship Date	Ship Day	U.S. Stations	1 Day Service	2 Day Service	3 Day Service	4 Day Service	5 Day Service
May 22	TUE	Normal	Wednesday, May 23	Thursday, May 24	Friday, May 25	Tuesday, May 29	Tuesday, May 29
May 23	WED	Normal	Thursday, May 24	Friday, May 25	Tuesday, May 29	Tuesday, May 29	Tuesday, May 29
May 24	THU	Normal	Friday, May 25	Tuesday, May 29	Tuesday, May 29	Tuesday, May 29	Tuesday, May 29
May 25	FRI	Normal	Tuesday, May 29	Tuesday, May 29	Tuesday, May 29	Tuesday, May 29	Tuesday, May 29*
May 28	MON	Closed	** Memorial Day - No Recoveries or Tenders at U.S. Stations **				
May 29	TUE	Normal	All Stations Open for Normal Business Hours				
*On Friday tenders only, select 5 Day Service points with scheduled Wednesday arrivals will be available on Wednesday							

Customer Support

- Forward Air's Customer Care Center will operate a reduced schedule, 10:00 a.m. – 4:00 p.m. EST on Memorial Day. Customer Service will return to normal operating hours on Tuesday, May 29.
- Forward Air's Truckload Service Team will operate normal hours on Memorial Day to support your nationwide truckload needs at **1-800-736-7765**
- Forward Air's Complete Management Group will be closed on Memorial Day. The Complete Management Group will return to normal operating hours on Tuesday, May 29.

For all your shipping needs, please visit **ForwardAir.com** to book, track and stay informed.