



Credit Department
423-636-7063

Credit Application and Agreement with Terms & Conditions

Please fill out this form completely

Full Name of Your Company (“Customer” or “you”): _____

Billing Address: _____

Street Address/PO Box

City State Zip

Physical Address: _____

Street Address

City State Zip

Phone #: _____

Fax #: _____

President: _____

Controller: _____

Accounts Payable Contact: _____

AP Email Address: _____

Type of Business: Corporation Partnership Sole Proprietor Other (please specify)

Fed- ID #: _____ If incorporated, specify state and date of incorporation: _____

Parent Company: _____

Branches: _____

Has the ownership changed in the past year? _____

Years in Business: _____

Freight payment schedule: Net _____

Are you on schedule now? _____

Industry Type: (circle one) Domestic Forwarder International Forwarder Integrators
3rd Party Logistics Domestic Airlines International Airlines Ocean Carrier
Commercial GSA Motorcycle Account Foreign Trade Zone Account

By signing this Application and Agreement (this “Agreement”) below, you authorize your bank to release a reference to Forward Air, Inc. and/or any of its subsidiaries or affiliates (collectively, the “Company” or “us”), and the Company’s credit agent, Profiles Int’l. The information contained herein is confidential and will not be shared by the Company.

Bank Name: _____

Phone #: _____

Fax #: _____

Bank Contact: _____

Email Address: _____

Acct #: _____

Acct #: _____

Line of Credit Acct. #: _____

Acct. #: _____

*****This document must be signed by an individual who has a completed signature card on file with the Bank for any and all of the accounts identified above.*****

Applicant Signature: _____

Officer, Owner or Partner

Title: _____

Type or Print Name: _____

Please list four references, two of which must be carriers. By signing this Agreement below, you authorize the references named by you to FAX back their reply directly to us.

Company Name: _____

Company Name: _____

City and State: _____

City and State: _____

Phone #: _____

Phone #: _____

Contact Person: _____

Contact Person: _____

Company Name: _____

Company Name: _____

City and State: _____

City and State: _____

Phone #: _____

Phone #: _____

Contact Person: _____

Contact Person: _____

AIRLINE CUSTOMER PROFILE: *(for airline accounts only)*

Airline Name: _____

Three digit prefix: _ _ _ Two letter airline code: _ _

Payables Contact: _____

Phone #: _____ Fax #: _____

Invoicing format: _____ (Direct International or IATA) An Interline agreement is required for IATA.

Reference Numbers or Paperwork Requested for Invoice Reconciliation: _____

Account Comments: Is the Airline managed by a GSA? _____ If yes, give contact information for GSA and list payment responsibilities including lane segments, import/export variations, and list of stations included in each region if sorted regionally.

TERMS AND CONDITIONS:

The Customer hereby agrees that all services, and payment therefor, are subject to the following terms and conditions:

1. Customer agrees that all services that may be provided by the Company to the Customer shall be governed by and subject to the Company's Service Conditions set forth on the Company's website at <https://www.forwardair.com/service-conditions> (the "Service Conditions"), which are incorporated in this Agreement by this reference. Further, Customer agrees that, if any term or condition set forth in the Service Conditions conflicts with any term or condition set forth in any transportation document (including, but not limited to, any bill of lading, waybill, manifest or tariff, whether in physical or electronic format), then the term or condition set forth in the Service Conditions shall prevail and govern.
2. Customer agrees that all amounts due for services provided by the Company are payable at Dept 888155, Knoxville, TN 37995-0001.
3. Customer agrees that all amounts due are not payable in installments, but are payable **Net 30 days** from date of invoice. Company reserves the right to demand payment of all outstanding and past due freight charges as a pre-condition for releasing any shipment(s) at destination. This right includes the right to demand payment upon delivery of any shipment(s) at any time. If any amount due is not paid within said period a delinquency charge of 1½ % per month of the delinquent balance shall be added to the amount due.
4. In the event the account becomes delinquent and is turned over for collection, Customer agrees to pay all costs of collection including reasonable attorney fees and court costs.
5. Customer agrees to notify the Company by certified mail of any changes in ownership of Customer and further agrees to be liable for all losses incurred as a result of failure to comply with said notifications.
6. Customer authorizes the Company and/or its credit agent(s) to investigate all credit history, bank references and any other information required to process this application and as it deems necessary in the future.

Date: _____

Applicant Signature: _____

Officer, Owner or Partner

Title: _____

Type or Print Name: _____

Return via Fax to: (423) 636-7275 Attn: Credit & Collections OR email to: credit@forwardair.com